Cookie Policy

Version: 1.1

2026/02/09

1   INTRODUCTION

Exponential IT Solutions CC, registration number 1998/040919/23 ("We," "Us," or "Our"), uses cookies and similar tracking technologies on the Exponuity platform to enhance user experience, analyse traffic, and ensure the secure operation of our services.

By using our website or web application, you consent to our use of cookies in accordance with this policy and our Privacy Policy.

2   WHAT ARE COOKIES?

Cookies are small text files stored on your device (computer, phone, or tablet) when you visit a website. They help the site remember your preferences, manage secure login sessions, and improve overall functionality.

3   TYPES OF COOKIES WE USE

We categorise our cookies as follows:

Category	Purpose	Examples
Essential	Necessary for the Service to function, including secure login, session management, and CSRF protection.	Session tokens, authentication cookies.
Functional	Used to remember your preferences and settings (e.g., dashboard layouts or language selection).	Theme settings, UI preferences.
Analytics	Help us understand how users interact with Exponuity so we can improve performance and feature sets.	Google Analytics, usage telemetry.

4   COOKIES AND AI FEATURES

Certain functional cookies may be used to maintain the context of your interactions with our integrated AI features (e.g., keeping track of a document transformation session).

- These cookies do not store the content of your uploaded documents or standards.

- They are used solely to ensure a seamless technical handover between the Exponuity interface and ur underlying processing systems.

5   HOW WE USE COOKIES

We use cookies to:

- **Authenticate Users:** To identify you when you sign in and ensure your GRC data remains secure.

- **Security:** To protect against unauthorized access and "Man-in-the-Middle" attacks.

- **Performance:** To monitor system health and ensure the web application loads efficiently across different regions.

- **Personalization:** To tailor the Exponuity interface to your specific organizational needs and saved frameworks.

6   YOUR CHOICES

You can manage or disable cookies through your browser settings. However, please note:

- **Essential Cookies:** Disabling these will prevent you from logging into Exponuity or using core features.

- **Consent:** By continuing to use the Service after being presented with Our cookie banner, you agree to the placement of non-essential cookies on your device.

7   CHANGES TO THIS POLICY

We may update this Cookie Policy periodically to reflect changes in technology or data protection legislation (such as POPIA). The latest version will always be available on our platform with the effective date clearly stated.

8   CONTACT US

For questions regarding our use of cookies or your data privacy rights under POPIA, please contact our Information Officer:

Information Officer:	Michael Caldwell
Email:	privacy@exponential.co.za
Address:	4 Sagewood Close
	Kleinbron Park
	Brackenfell
	7560
	South Africa

If you are unsatisfied with our response, you have the right to lodge a complaint with the South African Information Regulator at https://www.justice.gov.za/inforeg/.